

All India Bank of Baroda Officers' Association

(CENTRAL OFFICE)

Registered Under Indian Trade Unions Act, 1926 & Recognised by Bank
(Affiliated to INTUC INBOC)



C/o Bank of Baroda

Walchand Hirachand Marg, Ballard Pier,

Mumbai-400 001,

Tel.No.02222612058/22618484

Email:aiboboa1964@gmail.com

www.aiboboa.org

CIRCULAR TO MEMBERS NO.14 OF 2020

20th March, 2020

Dear Members,

We have been receiving anxious mails/messages/posts from banker colleagues around the country expecting suspension of banking services for social distancing due to the risk factors involved while dealing with large number of customers.

A decision on temporary suspension of banking services can be taken by the Government of India only assessing gravity of the situation for which we are approaching appropriate authorities.

We have written to the MD & CEO of our Bank requesting him to provide necessary advisory to restrict cash transaction hours and to provide only skeletal banking services as also to advise the over enthusiastic regional heads to think beyond targets at this time of world crisis and provide necessary support to branches.

Till the Government of India decides on discontinuation of services by banking personnel (digital services can very well continue) or till top management issues clear cut advisory, we request you all to do the following ::

1. Provide Hand sanitizer and masks to all staff. Keep the premises sanitized regularly through the cleaning staff who should use gloves.
2. Ensure distance between employees and customers by different mechanism, may be through ropes as can be seen in social media.
3. All customers should be given token and asked to sit at distance of not less than one meter even among themselves.
4. While we are for business growth but this is not the time to step out for canvassing new business especially third party business, our Corporate offices and most Regional/Zonal heads will normally appreciate. If some over enthusiastic functionary does not understand, please report to us and we shall talk to them and their higher authorities.
5. Don't send any officers/staff outside the premises.
6. Sometimes customers are ignorant and keep coming to branches for mundane jobs like passbook updation. Please keep guiding and requesting such customers to avoid unnecessary visits to the branch in the interest of community.

Please don't expect guidelines from Regional Heads /Zonal Heads or Corporate GMs for small issues. Take decisions at branches for making arrangements for social distancing and providing necessary support to branch staff as above.

Honourable Prime Minister of the country has given a valuable address to the nation on 19.3.2020 underlining gravity of threat and need for social distancing. He cautioned that there is no room for "Complacency" as the seeming normalcy could be deceptive. We trust our Controlling Heads have taken PM's advisory in proper perspective. PM has said that risk could be averted if people showed "RESOLVE" and exercise "RESTRAINT", emphasizing on significance of "SOCIAL DISTANCING" for protecting self and others. Let us all wholeheartedly observe 'JANTA CURFEW' on Sunday from 7 am to 9 pm. Also, please spread the message of the Honourable Prime Minister among Public, Society, Customers, Friends and Family for creating proper awareness.

Kindly keep the morale of the staff high as the coming few weeks are very critical for the mankind.

With best wishes and regards,

Yours sincerely,

(PREM KUMAR MAKKER)
GENERAL SECRETARY

PLEASE CIRCULATE AMONGST OFFICER-COLLEAGUES