

All India Bank of Baroda Officers' Association

(CENTRAL OFFICE)

Registered Under Trade Union Act. 1926 & Recognized by Bank
(Affiliated to INTUC and INBOC)



C/o Bank of Baroda
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CIRCULAR TO MEMBERS No 16 of 2020

Date 31.03.2020

Dear Members,

Re: Rise to the occasion- COVID 19

Our country is fighting the Corona virus pandemic. Banks have been asked to implement COVID 19 relief measures, announced by the Centre including Ex gratia payment of Rs 500 per month for 20 crore women who hold accounts under PMJDY. In addition, PM Garib Kalyan Yojna includes cash transfer to farmers, Senior Citizens & the differently abled persons.

Friends, we understand your difficulties and agonies and we are taking up with top authorities to come to our rescue in the emerging scenario to the best possible extent, but above all WE HAVE TO BE POSITIVE AND WILLINGLY EXTEND OUR SERVICES TO THE NATION BY HELPING IN THE PROCESS OF MAKING THE FINANCIAL RELIEF REACH THE HANDS OF NEEDY BENEFICIARIES. As per the latest Government directives normal banking services are to be restored and in that light management has issued a Circular.

In these challenging circumstances, we had / have taken up with the management following issues -:

- 1. To address the prevailing FEAR PSYCHOSIS & PANIC amongst colleagues on COVID 19.**
- 2. SUPPORT FOR CROWD MANAGEMENT AMIDST SOCIAL DISTANCING** is a delicate situation which needs to be handled sensitively.
3. Requested top management to enhance general insurance cover from Rs. 20 lacs to Rs. 50 lacs.
4. Bank has already announced for providing advances against medical expense required by staff members.
5. Have requested top management to sensitize Regional / Zonal Heads to have empathetic approach towards branch team, who are fighting with all odds in discharging their services to the Nation. **At this juncture we need HUMANE LEADERS having HUMANE SENSIBILITY.**
6. Bank has authorized to engage transporters for local office going in the period of lockdown.
7. We have also requested top management to advise Regional / Zonal Heads to liaison with Police / Administrative officials to save our colleagues from unwarranted harassment including physical torture.
8. Ensuring availability of masks, sanitizers and gloves at the Branches/Offices.

Management has issued exhaustive guidelines through two circulars on 30.03.2020 regarding functioning of Branches and clarifications on COVID 19. We thank the Management of our Bank for having taken a very humane approach during the first week of lock down. Now with the revised decision from Government of India and its compulsions, management has issued revised guidelines appealing for attendance by all staff, full working timings from 10 am to 4 pm, ensuring social distancing by putting Marks/Circles with Chalk/powder etc. at gaps of one meter each outside the branch so that people understand

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and reminded of the importance of Social Distancing . We may add Branches may seek the help of local police for crowd management. IBA has also advised Bank's on 30.3.2020 as under:

- Introduce Token system in branches to manage the crowd say to issue around 200 tokens to be issued per day as per capacity of the branch.
- Customers having RuPay card to be encouraged to withdraw the benefit from ATM

WHAT WE NEED TO DO&WHY?

First and foremost. Be positive. Everything will be alright.

As regards question of some people that why Bankers are being called, we need to ask ourselves that if water supply officials don't attend, we shall not get water at our houses. If Electricity officials do not attend office, there shall be total dark and our mobiles even won't be charged thus breakdown of communication. If Doctors don't attend due to fear then what? If Bank don't open, poor people can't withdraw their savings/Government financial relief and may go hungry. So with our important role in mind, Govt. has put Bank under Essential services. Financial relief to weaker section is an effort by the Govt. to save them from hunger at this critical period.

Two things are very important. Social Distancing and Hygiene i.e. frequently washing hands/hand sanitizing. By now there is so much education on this. We shall only like to add that once you reach home, please go to the bathroom directly, Change your clothes/dress and take a bath, as an extra precaution. Please inhale steam and do gargles twice daily.

For any issue/anxiety, please be in touch with our Zonal secretaries/Regional Secretaries or other office bearers, who in turn will take up with the management or the undersigned as per the need.

With best wishes,
Yours Sincerely,

PREM KUMAR MAKKER
General Secretary

PLEASE CIRCULATE IT AMONGST OFFICER COLLEAGUES.